

## A Message from the President

Change is in the air! I have been busy this past year with numerous changes happening both in NAGRA and in my own personal work environment. I've had to say goodbye to some long time co-workers as well as my friend and fellow NAGRA member Gary Vigneault, of Arizona. Gary passed away in February of this year. My condolences, as well as those of his NAGRA family, go out to his family and work colleagues. He was a great friend and colleague and he will be missed greatly.

Our conference in Quebec is coming up fast and we have added some new and exciting changes. We decided to stir things up a bit and move away from the traditional one-day pre-session training, open only to those that pay an additional cost, to offering this training as part of the regular conference with no additional fee. Don Bourgeois will be presenting on Risk Based Regulation and it promises to be a very interesting training. I hope you all take advantage of this new opportunity.

Also new for this conference is a one-day of training given by Gaming Laboratories International (GLI). This will be a Mini Roundtable that includes the sessions: Electronic Raffle Systems; The Future of 50/50s; Social Gaming; The "Where" of I-Cloud Gaming; and more. I'm really looking forward to attending this! Along



Lisa M. Christiansen  
NAGRA President  
2015/2016

with all these great sessions, we have a little something for everyone, including sessions on Charitable Gaming Modernization in Ontario, Daily Fantasy Sports, Responsible Gaming – Self Exclusion, and many more.

I want to thank the Conference Committee for all their hard work on this conference, especially our Vice President, Dave Jeseritz. Dave has been instrumental in suggesting and implementing many of the conference changes this year. I have to admit that I was hesitant to make those changes at first because "we've always done it that way." But with change there are new and different challenges to look forward to. Dave has done a great job of getting this conference put together and I want to thank him. Also, to the Gaming Interest Representatives, a big shout out to all of you! Without your help, our conference would not be as diverse and comprehensive as it is scheduled to be.

Speaking of representatives, I want to extend my invitation to all NAGRA members to get involved. Think about volunteering your time and expertise. You can reach out to me, or Dave Jeseritz, or any other board member or gaming interest representative. Come talk to us at the conference! We welcome new people and interests, as that is what makes this such a great organization.

This is my last newsletter as your president and I want to thank you all for putting your trust in me once again. It is truly an honor to part of this organization. I hope to see you in Quebec on June 17-21, 2016!

Lisa Christiansen  
Montana Gambling Control Division

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## NAGRA Leadership Opportunities

It's not enough for us to serve the gaming industry. At NAGRA, we also encourage our members to be engaged and involved, and we create opportunities for this purpose.

Since we're a member-based organization, we need Gaming Regulator and Trade Affiliate member volunteers. In exchange for your time and your support, you will develop leadership skills that will benefit you both professionally and personally. Please consider serving with our Membership, Programming, Conference Committees, or any one of our Gaming Interest Groups. Volunteering is just as easy as it is rewarding.

Leadership  
Opportunities →

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## Want to Contribute?

Have an idea for an article for the NAGRA News? Would you like to contribute an article? Send in your idea today. Please include your name, agency, phone number and email address. Any member updates or insights into the industry make for great content! We appreciate your contribution.

Articles can be sent via email to Sue at [suep@nagra.org](mailto:suep@nagra.org).

## 2016 Newsletter Schedule

### Summer:

Call for News: July 1

Content Due: August 1

Newsletter Emailed: August 15

### Autumn:

Call for News: October 1

Content Due: September 1

Newsletter Emailed: September 15

## 2015/2016 Board of Directors

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## About NAGRA

NAGRA brings together agencies that regulate gaming activities and provides them a forum for the mutual exchange of regulatory information and techniques. Collecting and disseminating regulatory and enforcement information, procedures, and experiences from all jurisdictions provides ongoing gaming education and training for all members.

# 2016 NAGRA Annual Training & Education Conference

Hilton Québec | Québec, Canada

June 17-20, 2016

[Conference Home](#)  
[Conference Schedule](#)  
[Register Now](#)  
[GLI Regulators' Seminar](#)  
[Conference Hotel](#)  
[Destination Information](#)  
[Getting to Quebec](#)  
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The 2016 NAGRA Training & Education Conference is a unique professional development event that brings together representatives from every corner of the gaming sector for the purpose of learning and discussing the latest industry developments, policy trends, and regulatory updates affecting the US, Canada, and European gaming markets. By providing a full array of plenary and breakout sessions presented by dynamic experts in their respective fields, the conference will offer attendees multiple opportunities to expand their knowledge base as well as their professional networks.

## New for 2016!

- The Pre-Conference scheduled for Friday, June 17 is now included with your full conference registration. Don Bourgeois will be presenting on Risk Based Regulation.
- A day of "Mini Roundtable" training will be presented by Gaming Laboratories International (GLI) on Monday, June 20, and includes the sessions: Electronic Raffle Systems; The Future of 50/50s; Social Gaming; The "Where" of I-Cloud Gaming; and more.

## Our Host Hotel - The Hilton Québec

Experience our host hotel, the Hilton Hotel in Quebec City, and enjoy a refreshing sense of comfort and hospitality. The hotel offers a selection of spacious rooms with a light and airy atmosphere, perfect for couples and families alike. Each of them is stylishly decorated and boasts panoramic views of Old Quebec, the Laurentian Mountains and Parliament Hill. NAGRA discounted room rates end May 26- use the "Conference Hotel" link in the upper left menu for details.

## Visit Québec City

Québec City sits on the Saint Lawrence River in predominantly French-speaking Québec province. Dating to 1608, it retains its fortified colonial core, Vieux-Québec and Place Royale, with narrow streets, stone buildings and a European feel. This area is site of the famous, towering Château Frontenac Hotel and imposing Citadelle of Québec. The Petit Champlain district's cobblestone streets are lined with bistros and boutiques. Visit <http://www.quebecregion.com/en/> or use the "Destination Information" link in the upper left menu for more information.

## Webinar with Keith Whyte

Wednesday, May 25, 2016 – 1:00-2:00 pm CDT



While the specific topic of this webinar has not been finalized, we look forward to hearing from Keith S. Whyte, Executive Director of the National Council on Problem Gambling.

Keith became the Executive Director of the National Council on Problem Gambling (NCPG) in October 1998. He oversees all aspects of NCPG operations, with a particular focus on legislative advocacy, media relations, research and public policy. NCPG was founded in 1972 to serve as the national advocate for programs and services to assist problem gamblers and their families. Its mission is to lead state and national stakeholders in the development of comprehensive policy and programs for all those affected by problem gambling. NCPG's vision is to

improve health and wellness by reducing the personal, social and economic costs of problem gambling.

Previously, Mr. Whyte served as Director of Research for the American Gaming Association where he was responsible for research and public policy issues, including problem gambling. His prior experience includes the American Bar Association's Section of Individual Rights and Responsibilities where he dealt with policy issues relating to civil rights, human rights, healthcare, and immigration law. He began his career working on healthcare policy in the office of the Assistant Secretary for Planning and Evaluation at the U.S. Department of Health and Human Services.

Register  
Today



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## Arizona Wins U.S. District Court Decision – Case Involving Glendale Gaming Facility Moving Forward

PHOENIX, April 1, 2016 – The State of Arizona secured a victory in Arizona District Court on Wednesday in the case of Tohono O'odham Nation v. Daniel Bergin, Director of the Arizona Department of Gaming. U.S. District Court Judge David Campbell denied the Tribe's motion to dismiss, thereby allowing the State to prove that it was defrauded by the Tribe into allowing the Desert Diamond West Valley Casino.

This ruling means the State will be allowed to present evidence of the Tribe's fraud forcing them to answer for their deception in open court. To this point the Tribe has asserted sovereign immunity, a legal technicality, and has not had to answer for their fraud, which was perpetrated upon the State, the voters, and the other gaming tribes.

"The Arizona Department of Gaming is encouraged by the results of the latest ruling from Judge Campbell," said Daniel Bergin, the Director of the Department

of Gaming. "It is important that the public will now be able to hear the merits of the arguments in open court."

As litigation moves forward the Court will determine whether the Department of Gaming may withhold certification and authorization of the casino on the Glendale property, if the Tribe is prohibited from conducting full Las Vegas style gaming at their Glendale location, and if the 2002 Compact they negotiated with the state is valid.

The Arizona Department of Gaming is the State's tribal gaming regulator. It oversees compliance with the tribal-state gaming compacts in conjunction with tribal gaming offices, and manages the distribution of tribal gaming revenues to state entities. The department also investigates illegal gambling operations statewide, and enforces state gambling law, and operates the Office of Problem Gambling.

## 2016's Most Gambling-Addicted States

WalletHub® by Richie Bernardo

Gambling exists in every state — even Hawaii and Utah, where gambling is prohibited by law — but not everyone gambles the same. First, there are “recreational” or “social” gamblers who might, for instance, buy the occasional scratcher, take the rare casino trip or bet small stakes in fantasy sports. But they also possess the mental capacity to quit at any point and prevent catastrophic financial loss. Then there are “professional” gamblers — the likes of math genius Edward Thorp and high-stakes sports bettor Bill Krackomberger — who gamble well enough to make a living out of it while separating work from personal life.

Click here for the full article. (<https://wallethub.com/edu/states-most-addicted-to-gambling/20846/>)



## Newly established International Center for Gaming Regulation calls for Research Fellowship applications

### Introduction

Today, gaming is part of the fast growing global hospitality industry. Ownership, management, technology, and business practices span local and international borders. However, the regulation of gaming, whether in the terrestrial or online gaming sectors, is generally sequestered within each jurisdiction, leading to differing and often conflicting responses to regulatory challenges. While these differences can result from tailoring regulations to conform to specific policies, economic and fiscal objectives, concerns and cultures, more often it results from policy makers and regulators not having the knowledge and information necessary to achieve optimum regulatory goals.

With this in mind, the establishment of a university-based International Center for Gaming Regulation is aimed at bringing about pioneering change in the way that gaming policy regulation is approached, a change which furthers global and local collaborative

efforts to enhance the rigor with which regulation is approached. The Center will promote research into understanding and improving regulation, work with regulators and other stakeholders worldwide to ensure they have the information, knowledge and tools to analyze and improve gaming policies and regulation in their jurisdiction, and promote appropriate policies, legislation and regulatory standards which are proportionate and consistent with international best practices.

The International Center for Gaming Regulation will be a thought center serving all stakeholders affected by gaming regulation worldwide. It will be a knowledge forum and educational portal open to the policy makers, legislators, regulators, gaming lawyers, the law enforcement community, the gaming industry, the gaming media, the academic community, service and product providers to the industry, and the problem gambling community. The Center will offer the highest levels of information, research, knowledge, networking, and instruction available on gaming regulation to a global audience.

## Structure and Staffing

A university is an ideal environment for the Center, as a strong university provides a safe, neutral, and intellectual space for important debates, research-based initiatives, knowledge dissemination, and educational programs for a global audience. Further, a university provides academic firewalls against industrial, political, and advocacy group influence. The University of Nevada, Las Vegas (UNLV) is the most logical place for the Center. UNLV has a powerful brand in the worldwide gaming community, and a long history of providing world-class gaming regulatory programs to the various stakeholders in the industry, worldwide. It has an established infrastructure with the International Gaming Institute, Harrah College of Hotel Administration, Boyd School of Law, Center for Gaming Research, the School of Architecture, and the Gaming Collaborative Research and Education (CoRE) initiative.

The Center will be an independent center at the International Gaming Institute (IGI), operating in partnership with the Boyd Law School, and reporting to the leadership of both entities. The International Gaming Institute will provide the infrastructure, serving as a host and hub for Center activities. The IGI already annually hosts dozens of educational programs for gaming regulators from all six continents. For its part, the Boyd Law School boasts an internationally recognized commitment to gaming law, regulatory programs and publications including its Gaming Law Journal, and the vital legal and academic expertise to operate a Center of this nature.

Besides the core structure at UNLV, the Center will actively partner and collaborate with other educational institutions throughout the world. These relationships will enhance the human capital of the Center, increase the funding support pool, ensure academic and scientific independence via peer review, offer opportunities for faculty and program sharing, and cement the Center's status as an international institution.

The Center's Executive will consist of a team of experts in gaming law and gaming, headed by André Wilsenach, the Executive Director. To support the Executive, four "Executive and Academic Fellows" will be appointed – two "Executive Fellows" from the world of industry and regulation, and two "Academic Fellows" who are academic faculty. These Fellows will represent areas of desired expertise such as gaming law, gaming policy, compliance, and/or gaming operations.

## Governance

To ensure independence and objectivity, the Center maintains the most rigorous and stringent firewalls in academe. These are based upon established best practices in other academic settings and ensure that funding sources have no influence over its research and academic programs.

The Center has an Advisory Board consisting of five experienced former gaming regulators and legal experts, advising the Center's Executive Director on matters of strategic importance.

The Center also has an Academic Council consisting of internationally renowned researchers who have published in relevant fields. The Council makes final academic decisions on matters such as research topics, research funding, and the peer review process for all research reports.

## Call for Research Fellowship Applications

To facilitate the appointment of Executive and Academic Fellows the Center is offering fellowships to support impactful research on important gaming regulatory issues. Interested persons from the world of industry, regulation and academe are welcome to apply for these positions. Details pertaining to making an application for a Fellowship position at the Center is available at <http://www.unlv.edu/icgr>